



## The four legged friend's guide to happy holidays.

Soar Mill Cove Hotel welcomes you and your four legged friend, and wishes you all a wonderful stay... as you can tell by our own lovely labs - we are a truly dog friendly pooch paradise.

Though we do have a few rules and regs to read up on to make sure that everyone enjoys their time at the cove.

Please take a few moments to peruse and then make the most of your time with us.

- Dogs are welcome in the coffee shop, bar, your bedroom and gardens of the hotel, as well as the National Trust meadows (though must be kept on leads at all times) and our own Soar Mill Cove Beach.
- Maps of dog friendly beaches and walks are available in your room and from reception.
- We will refrigerate and store any dog food during your stay, simply ask at reception.
- There are dog bins at the far right side of the hotel, as you look towards it, and at the gateway to the National Trust meadow located at the foot of our grounds.
- Please bag any poo and dispose of it only in these bins. If you need more bags just ask reception or housekeeping, who will happily provide them free of charge.
- And, there is also a heated dog shower at the far right end of the hotel, near the disabled parking bays, to make sure paws are mud free.

### POOCH PROTOCOL WAIVER

(This Agreement applies to all dogs other than Guide dogs)

Room No.: \_\_\_\_\_

Guest name: \_\_\_\_\_

Dog name: \_\_\_\_\_

Dog name: \_\_\_\_\_

Emergency contact name  
& mobile number: \_\_\_\_\_

Guest Signature & date \_\_\_\_\_

Hotel employee signature  
& date: \_\_\_\_\_

I hereby agree to the following while staying at Soar Mill Cove Hotel:

- My pet is a domesticated dog that weighs no more than 40 kg/88 lbs.
- No more than two dogs are permitted in my room, together up to 40 kg/88 lbs.
- I understand that I will be charged £12, per night, per dog, for each room the dogs are allowed into. This fee is non-refundable. And I understand that additional fees may apply should my dog cause any damage to any part of the Hotel..
- I agree to keep my dog on a lead or in a pet carrier, at all times, while using public areas and gardens of the Hotel.
- Dogs are not permitted in the Restaurant, Lounge, Leisure Club, Games Room, Children's Play area, & Tennis Court.
- I must not leave the hotel if my dog is left unattended. If I leave the dog unattended in the room, while I am elsewhere within the hotel and hotel grounds, I will inform reception where I can be found, in case of any disturbance to other guests. Please note: A baby listening service can be set up for you to monitor your dog if required.
- Room cleaning should be scheduled for a time when the dog is not in the room, the reception will do their utmost to accommodate.
- As a responsible pet owner, I agree to accept full and complete responsibility for any personal injury or property damage caused by the dog and suffered by any guest, employees or invitees to the Hotel, during my stay at the Hotel.
- I will not allow my dog on the hotel furniture or beds. We all know accidents can happen so additional sheets are available if required. Please do let reception know immediately of any damage, or mess, so that we can deal with the situation before the next arrival.
- I understand that costs for the repair of any damages or additional cleaning requirements caused by my dog's behaviour and presence in the Hotel, will be charged accordingly. This includes flea treatment of the room.
- If your dog causes disturbance to other guests which results in complaints from other Hotel guests or personnel, at the request of Hotel Management, I shall make arrangements to house the dog outside of the Hotel. Otherwise, I will be asked to leave the Hotel without reimbursement. I hereby authorise the Hotel to charge my credit card for such surcharges, even if they are discovered after my departure from the Hotel.
- I understand and agree, that the Hotel retains the right to exclude my pet if, at the Hotel Management's sole discretion, my dog is considered dangerous or is likely to frighten or harm other guests of the Hotel.
- I acknowledge, that my dog has received and is up-to-date with all required shots and immunisations and confirm that the dog does not have any communicable illnesses or diseases.

Thank you for adhering to these policies

  
soar mill cove  
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